Code: BA2T6

I MBA-II Semester-Regular/ Supplementary Examinations - July 2017

ORGANIZATIONAL BEHAVIOUR

Duration: 3 hours Max. Marks: 70 M

SECTION-A

1. Answer any FIVE of the following:

 $5 \times 2 = 10 \text{ M}$

- a) Nature of OB
- b) Define Motivation
- c) Personality
- d) Group Vs Team
- e) Organizational Development
- f) Differentiate between leader & manager
- g) Group Cohesiveness
- h) Define attitude

SECTION - B

Answer the following:

 $5 \times 10 = 50 M$

2. a) Explain in detail the linkage of organizational behaviour with other social sciences.

(OR)

- b) Discuss at length the various issues and challenges of Organizational Behaviour.
- 3. a) Explain in detail the various factors that influence perception.

(OR)

- b) Explain in detail Maslow's Hierarchy of Needs Theory with the help of examples.
- 4. a) Briefly discuss how does personality relate to Organizational Behaviour?

(OR)

- b) Explain Johari Window with the help of examples.
- 5. a) Explain in detail the concept of organizational change with the help of examples.

(OR)

- b) What are the various steps involved in team decision making?
- 6. a) Define organizational culture. Explain in detail the factors influencing organizational culture.

(OR)

b) Explain in detail various OD interventions that are used in organizations today.

SECTION - C

7. Case Study

 $1 \times 10 = 10 M$

Anish Mittal is the CEO of a profit making company operating in a stable industry. He values people and their emotions more than tasks and goals. His leadership style revolves around people he strives to keep them happy and creates harmony among them. He

manages employees by building strong emotional bonds. Mittal is lured away to lead another company. The new company is in deep financial trouble. Mittal continues to follow his affiliative leadership style, but takes stern actions to stem the rot, but he continues to focus on building relationships with his employees feel frustrated, and the company is almost on the brink of bankruptcy. Did the company hire the wrong CEO?